



DESTINY
SCHOOL OF DANCE

TERMS & CONDITIONS

Last Revised May 2023

www.destinyschoolofdance.co.uk



DESTINY SCHOOL OF DANCE LTD

H/O 225 Parkfield Road Parkfield Road Wolverhampton WV4 6EG

Company No. 13824279

The following document sets out the Terms and Conditions by which Destiny School Of Dance Ltd agrees to provide services.

By participating in our classes, you are agreeing to these Terms and Conditions.

It is your responsibility to familiarise yourself with them before you or your child participates in any activity with us. We reserve the right to modify, cancel or amend these Terms and Conditions and upon doing so shall provide you with notification that there has been a change.

The current Terms and Conditions always appear on our website.

On purchase of any product or service, the most recent Terms and Conditions shall apply

FEES AND PAYMENTS

- Payments for subscription classes are due on the 1st of the month for the month ahead.
- Non-subscription classes must be booked at least 2 weeks prior to the class date (Payments will be returned if a class has to be cancelled due to minimum numbers not being achieved).
- Destiny School Of Dance Ltd only accept card payments for classes through the Class 4 Kids system.
- Your booking is not confirmed until payment has been received by Destiny School Of Dance Ltd.
- All classes are payable. Destiny School Of Dance Ltd do not issue refunds for missed sessions due to your own circumstances.
- If there are any classes cancelled by Destiny School Of Dance Ltd for bad weather or staff illness, Destiny School Of Dance Ltd will offer a free class or if this is not possible, Parents will be refunded.
- If a pupil enrolls after the start of the month a pro-rata charge will apply for the first month.
- A minimum of three weeks notice should be given in writing for withdrawal from classes. Failure to do so correctly will result in any outstanding fees still being owed.
- We reserve the right to suspend participation in lessons until any overdue payments have been made.
- In the event of a long term absence through injury or other reasons, please discuss with the principal who will consider each case on an individual basis.
- Any monies paid to Destiny School Of Dance Ltd for uniform before issuing a withdrawal notice will be lost if the uniform has already been ordered.



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TRIAL LESSONS

- Destiny School Of Dance Ltd offers a free trial lesson to all new pupils, (weekly classes only) providing there is availability in the appropriate class.
- Following a trial lesson an invoice will be issued for the remaining lessons in the month. This must be paid before the first lesson following the trial.
- Parents and Guardians must complete a registration form providing up to date contact information and health information as requested
- If a child is unable to make the arranged trial lesson, a further free trial may be arranged at our discretion
- Returning pupils are not eligible for a free trial lesson before re-joining

CLASSES

- All Children under 18 years of age who wish to join Destiny School Of Dance Ltd must be accompanied by an adult/guardian
- Parents are not permitted to watch classes each week but can view their child's trial class on their first day. A waiting room will be provided for parents and guardians to wait during class times where possible, depending on the venue.
- All parents will be invited to view classes twice a year. Invites will be sent via email. These classes are called observation classes and parents can not only view classes but bring limited family members and take pictures and record videos.
- Students should be lined up outside of the dance studio doors 5 minutes before their class time.
- Students who need personal care assistance must be taken to the bathroom before their class begins to limit class disruptions.
- Students should aim to arrive on site at least 15 minutes before their class start time to ensure a punctual arrival into class. L
- Chewing gum or eating will not be accepted during class times. A break time will be allocated during classes for students.
- Please provide your child with a drink in a bottle that can be closed for their classes. Cartons and cans are not suitable.
- Food must not be consumed within the dance studio unless permission is given by Destiny School Of Dance Ltd and the venue.
- Private lessons are available for extra dance tuition. Unlike classes, Parents are welcome to stay and watch private lessons. Private lessons are great for 1:1 attention and in depth growth.
- By January 2024, it will be compulsory for all students to attend in FULL school uniform. Uniform is designed and made by a third party company and is available to order via Destiny School Of Dance Ltd.



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STUDENT ABSENCES

- Please notify Destiny School Of Dance Ltd of all absences and all holiday's booked as soon as possible. This helps us to be aware of class numbers and who we are expecting.
- In the event of sickness, please give at least 48 hours notice by telephone or email. Please do not use social media as notifications can easily be missed.
- Fees are non refundable for absent students.
- If a student is away from class for more than 3 weeks without notification, Destiny School Of Dance Ltd have the right to remove the student off the class register.
- A new registration form would be required to be completed for a returning student.

CANCELLATION OF CLASSES

- Occasionally it is necessary to cancel or change the time/venue of a class. Should this ever have to occur, Destiny School Of Dance Ltd will notify parents and guardians immediately by text message, email, website and social media.
- We reserve the right to cancel any classes anytime up to and including the date the class starts. Should this occur we will endeavour to give you as much notice as possible and the lesson either rescheduled or carried over to the following month



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HEALTH AND INJURY

- Pupils participate at their own risk and parents and guardians are obliged to inform Destiny School Of Dance Ltd of any existing injuries or medical conditions. Destiny School Of Dance Ltd must be informed immediately of any changes to a pupils health record.
- Pupils must wear suitable footwear and clothing at all times. New pupils will have a grace period of 1 month to settle in to classes after which it is expected that the correct footwear is purchased for use in the class. Please refer to your welcome pack to view our uniform checklist and also our uniform catalogue.
- Destiny School Of Dance Ltd uniform is currently optional in our classes, however clothing must be appropriate for dancing. No denim, or non-dance skirts/dresses are to be worn.
- If a pupil is unwell or has an accident during class time, the emergency contacts will be called via the contact details provided on registration
- It is the responsibility of parents and guardians to ensure contact information is correct and up to date.
- Should First Aid treatment be required, treatment will be administered by our on-site first aider.
- The administering of any medication e.g. epi pens or complex medical conditions must be discussed with the principal prior to attending any sessions.

PERSONAL PROPERTY

- Pupils are obliged to take care of their own belongings
- All personal items including shoes should be labelled with the pupil's name
- Please refrain from bringing any items of value to class
- Destiny School Of Dance Ltd do not accept responsibility for any personal property that is lost or damaged



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STUDENTS CODE OF CONDUCT

- Pupils are expected to show good behaviour, kindness to others and respect for teachers and fellow pupils.
- Failure to observe these rules may result in pupils being asked to withdraw from lessons with Destiny School Of Dance Ltd
- No refunds will be given if the school rules have been broken

PHYSICAL CONTACT

- Physical contact may be necessary by members of staff to assist a pupil's dance development. If you have any concerns regarding this matter please contact us.

PHOTOGRAPHY

- Photographs and video footage taken by teacher's at Destiny School Of Dance Ltd may be used on our website or social media platforms for publicity purposes. Permissions for images to be used will be requested on registration. Parents and guardians can remove this permission at any time by contacting the principal.

USE OF PERSONAL DATA

- Destiny School Of Dance Ltd holds information about our customers to enable us to carry out our business as an educational organisation.
- Destiny School Of Dance Ltd will not disclose personal information to third parties unless required to do so for duties such as examination entries or applying for performance licences.